

Asiana News



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[NYC] OZ News 25-003

April 2, 2025

Reminder for Ticketing Malpractice Case

Please be reminded of ticketing regulations regarding malpractice cases. Please review the details of violations and the following results below.

1. Details :

1. Improper use of credit/debit card

	Violation Type
A	Use of Travel Agency Business or Employee credit/debit card
B	Use of credit/debit card without card holder's approval
C	Use of 3 rd Party credit card
D	Intentionally make cash refund on credit/debit card purchase

2. Disciplinary actions

	Results
1 st time	Warning and Issuance of Debit Memo
2 nd time	Debit Memo & OZ Agency Termination of Contract
3 rd time	Debit Memo & OZ Agency Termination of Contract & Reservations and Ticketing Prohibition

2. Remarks :

- Please be fully aware of the abovementioned ticketing regulations to avoid any consequences.
- If you have any questions, please contact your Sales Representative.